

T-Mobile

# Welcome

## Start Guide



Samsung GALAXY Tab 4



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# My Carrier



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This guide provides you with the information you need to get started. For more information and additional support, please visit

[www.t-mobile.com/support/](http://www.t-mobile.com/support/) where you can:

- Register at [my.t-mobile.com/](http://my.t-mobile.com/) to check your minutes, pay your bill, upgrade your phone, and change your rate plan.
- Review your device's User Manual and troubleshooting FAQs.
- View the latest troubleshooting solutions in the Support Forums or ask a question of your own.

Access account information from:

1. From the Home screen, tap  **Apps** →  **T-Mobile My Account**.
2. If prompted, follow the on-screen information for support and what's new in the app.
3. Choose from an available category such as: Account Info, Device Support, Notifications, and others.

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**Note:** Devices and software are constantly evolving—the screen images and icons you see here are for reference only.

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# Service

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If you are a new T-Mobile® customer and your service has not yet been activated, call Customer Care at 1-800-937-8997 and a T-Mobile Activations representative will assist you.

## **You will need the following information when activating service:**

- Your Service Agreement and the agent code on your Agreement
- Your name, home address, home phone number, and billing address

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**Note:** For business and government accounts, please provide the name of the organization, the address, and the tax ID.

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- Your Social Security number, current driver's license number, and date of birth for credit check purposes
- Your choice of T-Mobile rate plan and services (see [www.t-mobile.com](http://www.t-mobile.com) for the latest plan information)
- SIM serial number and IMEI number (located on the box barcode label)

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**Note:** By activating service, you acknowledge that you have read, understand, and agree to be bound by each of T-Mobile's Terms and Conditions, and your Service Agreement.

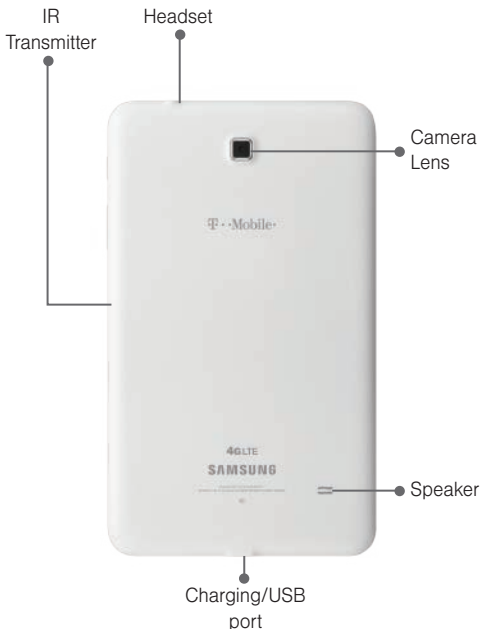
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# Device Functions

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\*Menu and Back keys illuminate when navigating through the device.



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**Warning!** Please use only an approved charging accessory to charge your device. Improper handling of the charging port, as well as the use of an incompatible charger, may cause damage to your device and void the warranty.

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# Setting Up Your Device

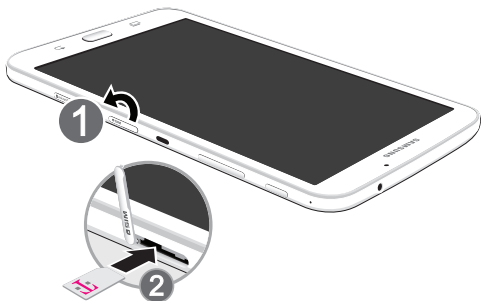
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**Caution!** Do not attempt to remove the back cover as it can not be removed.

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## Step 1. Install the SIM

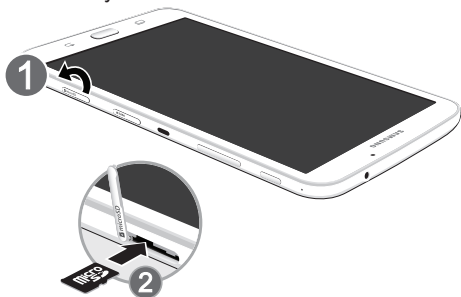
- Remove the slot cover (1) and slide the SIM card into the SIM card slot until it is secured into place (2).
- Replace the slot cover once the card is securely inserted.





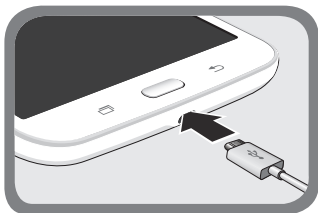
## Step 2. Install the optional microSD card

- Remove the slot cover (1) and slide the microSD™ card into the card slot until it is secured into place (2).
- Replace the slot cover once the card is securely inserted.



## Step 3. Charging the Device

- Before turning on your device, charge it fully. Be sure to use the charger that came with the device.



## Turning Your Device On and Off

1. To turn ON, press and hold the **Power/Lock** key.
2. To turn OFF, press and hold **Power/Lock** key and follow the prompts.

## Locking and Unlocking Screen

1. To Lock, press the **Power/Lock** key.
2. To Unlock, press the **Power/Lock** key then swipe your finger across the screen.

## Initial Device Configuration

1. Select a language and tap **Next** or tap **Accessibility** if you are visually impaired or hard of hearing.
2. Follow the on-screen instruction to complete the set up process.

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**Note:** If you do not set up or log into your Gmail account during this process, you can later access Gmail from within the Applications page.

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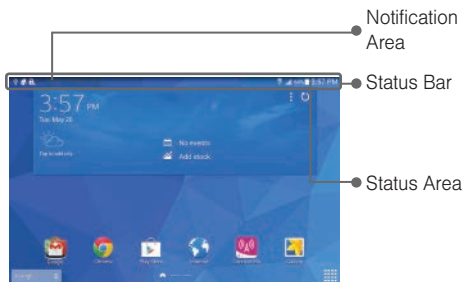
# Home Screen

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Swipe your fingers left or right to view the entire Home screen. You can customize the screen with widgets and shortcuts to your favorite applications.

## Status Bar

The Status bar appears at the top of your Home screen. Icons indicating your device's status and new notification alerts appear on the Status bar.






## Notification Screen

The Notification area indicates new message events (data sync status, new messages, calendar events, call status, etc). You can expand this area to display the Notification screen that provides more detailed information.







# Contacts

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## Creating a New Contact

1. From the Home screen, tap  **Apps** →  **Contacts** →  **Add to Contacts**.
2. Tap a destination type (**Device**, **SIM**, or **Add new account**) (depending on where you want to save the new contact information).
3. Enter the desired information.
4. Tap **Save** to store the new entry.

## Adding a Number to an Existing Contact

1. From the Home screen, tap  **Apps** →  **Contacts**.
2. Tap a contact name from the list and tap  **Edit**.
3. Tap  within the phone number area and enter a new phone number.
  - If you make a mistake while dialing, tap  to clear the last digit. Touch and hold  to clear the entire sequence.
4. Tap **Save** to complete and store the new entry.




## Deleting an Existing Contact

1. From the Home screen, tap  **Contacts**.
2. Touch and hold a contact name from the list and select **Delete** → **OK**.

# Messages

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## Create and Send a Message

1. From the Home screen, tap  **Apps** →  **Messages** →  **Tap to compose message.**
2. Enter either the recipient's phone number or e-mail address.

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**Note:** If adding a recipient from among Logs, Contacts, or Groups, tap the contact to place a check mark alongside the entry and tap **Done**. The contact will be placed in the recipient field.




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3. Tap the **Enter message** field and use the on-screen keypad to enter a message.
4. Add more recipients by tapping the recipient field.
5. Tap  **Attach** to insert various file types to your message (such as images, videos, audio files, etc..).
6. Select the file and complete the on-screen instructions to insert it to the current message.
7. Review your message and tap  **Send.**




# Connections

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## Connecting to Bluetooth

1. From the Home screen, tap  **Apps** → **Settings** → **Connections** tab.
2. In a single motion touch and slide the **Bluetooth** slider to the right to turn it on ( **ON**).
3. If necessary, tap **Scan**. Review the list of discovered in-range Bluetooth® devices.
4. Tap a device from the list to initiate pairing.
5. Enter the passkey/PIN code, if needed, and tap **OK**.
6. The external device will then have to also accept the connection and enter your device's PIN code. Once successfully paired to an external device,  appears within the Status area.

## Connecting to Wi-Fi

1. From the Home screen, tap  **Apps** → **Settings** → **Connections** tab.
2. In a single motion touch and slide the **Wi-Fi** slider to the right to turn it on ( **ON**).
3. Tap **Scan** to display a list of Wi-Fi networks in-range.
4. Tap a network to connect and enter the password if prompted. When connected you will see  in the status bar.

## Smartphone Mobile HotSpot

This feature allows you to turn your device into a Wi-Fi hotspot. The feature works best when used in conjunction with 4G/LTE data services (although 3G service can also be used).

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**Note:** The Smartphone Mobile HotSpot service cannot be active when device is connected to Wi-Fi. Please disconnect your Wi-Fi connection prior to activating this service.



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**Note:** You must have qualifying service on your account in order to use the Mobile HotSpot.

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### To activate the Smartphone Mobile HotSpot service for the first time:

1. From the Home screen, tap  **Apps** → **Settings** → **Connections** tab → **Tethering and Mobile HotSpot**.
2. In a single motion touch and slide the **Mobile HotSpot** slider to turn it on.
3. Read the on-screen notification regarding data and tap **OK**.
4. Edit the **Network SSID** field and then create a new Network SSID name.
5. Enable the **Broadcast network name (SSID)** field if you would like to broadcast your SSID name to nearby devices.
6. Verify the **Security** field is set to **WPA2 PSK**.
7. Enter a new password then write it down.
8. Tap **Save** to store the new settings.
9. Confirm the Mobile HotSpot active icon  appears at the top of the screen.

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**Note:** By default, during the initial setup process, the connection is not secure. It is recommended that you maintain a secure connection by using a password for communication.


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**Note:** Using your 4G service and Smartphone Mobile HotSpot drains your device's battery at a much faster rate than when using any other feature combination. The best way to keep using the device as a HotSpot is to have it connected to a power supply.

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### **To change the Mobile HotSpot settings:**

1. From the Mobile HotSpot screen, tap **Mobile HotSpot**  **Settings**.
  2. Tap the **Security** field and select **WPA2 PSK**.
  3. With security enabled, delete the previous password and enter a new one into the **Password** field.
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**Note:** The more complex the password, the harder it will be for intruders to break your security. It is recommended that you not use names, birthdays, or other personal information.

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4. Tap **Save** to store the new settings.





## USB Tethering


This option allows you to share your device's mobile data connection via a direct USB connection between your device and a single computer. The Mobile HotSpot connectivity is a wireless version of this same functionality and allows you to provide Internet connectivity to multiple devices.

- For more information on tethering with operating systems, go to:  
[www.android.com/tether](http://www.android.com/tether).
- You cannot mount your device's microSD card to your computer while using the USB Tethering feature. If additional software or USB drivers are required, go to:  
[www.samsung.com/us/support/downloads](http://www.samsung.com/us/support/downloads).
- When you connect your device to a computer with a USB cable, you can either share your mobile data connection via tethering OR you can share files—you cannot do both. Do not turn on tethering if you want to use your computer to access your device's memory card.

## To connect using USB Tethering:

1. From the Home screen, tap  **Apps** → **Settings** → **Connections** tab → **Tethering and Mobile HotSpot**.
2. Plug in the USB cable between your computer and your device.
3. Tap the **USB tethering** option. This places a green check mark next to the entry and activates the feature. A Tethering or HotSpot active notification briefly appears on the screen.
4. If prompted, read the on-screen notification regarding data use and tap **OK**.
  - Look for  **USB Tethering Active** in the Status bar area of the screen.
5. Read the on-screen notification regarding data use and tap OK.

## To disconnect USB tethering:



1. From the Home screen, tap  **Apps** → **Settings** → **Connections** tab → **Tethering and Mobile HotSpot**.
2. Tap **USB tethering** from the Tethering menu to remove the check mark and deactivate the feature.
3. Remove the USB cable from the device.

# Apps & More

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## Installing Apps

Apps are available to download from Google Play™.



1. From the Home screen, tap  **Apps** →  **Play Store**.
2. If prompted, follow the on-screen prompts to add an existing Google account.

## Samsung Smart Switch

Easily move over your photos, videos, music, apps and more with Samsung Smart Switch™. Get started today at [www.samsungsmartswitch.com](http://www.samsungsmartswitch.com).



## Gmail (Google Account)

Before you can access Google™ applications, you must first sign into or set up a new Gmail™ account. These applications sync between your device and your online Google account.

- From the Home screen, tap  **Apps** →  **Gmail**.
- Tap **New** to create a new account and follow the on-screen instructions.
  - Tap **Existing** if you already have an account, enter your **Email** and **Password** and follow the on-screen instructions.

## Setting Up Your Email Accounts

Check email on the go with popular Internet-based email accounts, including Yahoo!® Mail, etc..

1. From the Home screen, tap  **Apps** →  **Email**.
2. Enter your email address and password into the appropriate fields and tap **Next**.
3. At the Account options screen, select the frequency which the device should check for new email on the server and tap **Next**.
4. At the Set up email screen, name the account and enter a screen name to identify yourself on this account.
5. Tap **Done** to store the new account.



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**Note:** Record your email account information.  
Please keep this document in a safe place.

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## Internet

Take the Internet on the go. You can reach the latest news, get the weather and follow your stocks.


- ▶ From the Home screen, tap  **Apps** →  **Internet**.

### To enter a URL:


You can access a website quickly by entering the URL. Websites are optimized for viewing on your device.

- ▶ From the homepage tap the URL field at the top of the screen, enter the URL and tap .

### To add a new window:

1. From your browser window, tap  **Add window** at the top of the screen. A new browser window displays.
2. Scroll across the screen to view the currently active windows and tap an entry to launch the selected Internet window.

### To delete an open window:


1. From your browser window, tap  **Delete window** at the top of the screen. A new browser window displays.

# Multi Window

Run multiple applications on the current screen at the same time.

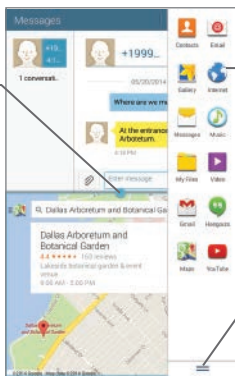
**Note:** Only applications found within the Multi window panel can be active atop another current application on the screen.

## 1. Activate the Multi Window feature:

- Using two fingers, touch and drag the Status bar downwards.
- Tap  **Open Grid View** → **Multi window** entry to activate the feature.

## 2. To display the Multi window tab, press and hold the **Back key** to open the application panel.

Tap to adjust screen size, switch layouts, or close screen





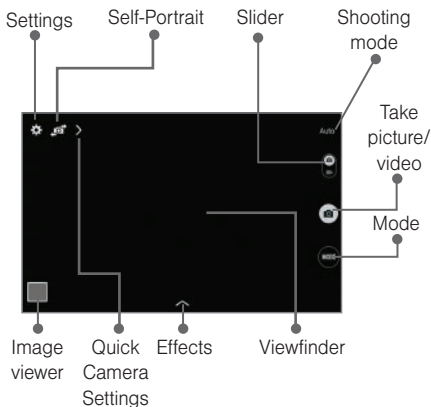
List ing of available apps

Edit list of available apps

## Camera

This device gives you the magic of professional digital photography. With stunning photographic output and a range of exceptionally rich professional shooting modes, editing features and various apps. Going pro has never been this easy or this fun.


- From the Home screen, tap  **Apps** →  **Camera**.



## Lock Screen

This menu contains features that allows you to configure the device's security parameters.

To secure data and limit device access, set the device to require a screen unlock pattern each time you turn on the device, or every time the device wakes up from sleep mode (when the screen automatically turns off).

- From the Home screen, tap  **Apps** → **Settings** → **Device** tab → **Lock screen** → **Screen lock**.

The Screen lock menu allows to choose from a variety of locking features.



## APPROVED FIRMWARE VERSIONS

This device will only operate with firmware versions that have been approved for use by T-Mobile and the device manufacturer. If unauthorized firmware is placed on the device it will not function.

## INFORMATION ABOUT SAFEGUARDING HANDSETS

T-Mobile encourages customers to take appropriate measures to secure their handsets and invites them to take advantage of the features available on this handset to help secure it from theft and/or other unauthorized access and use. This handset has a locking function (e.g., user-defined codes or patterns) that can serve as a first line of defense against unauthorized use or access to stored information. Preloaded security applications that allow customers to track or locate misplaced devices can be found on several T-Mobile devices. Lost or stolen devices should be immediately reported to T-Mobile so that proper measures can be taken to protect accounts. For additional information, visit: [www.t-mobile.com/devicesecurity](http://www.t-mobile.com/devicesecurity) and <http://www.t-mobile.com/Company/PrivacyResources.aspx>.

## ADDITIONAL INFORMATION

Use of some content or features may incur separate, additional charges and/or require qualifying service, or access to a Wi-Fi connection.

**Smartphone Mobile HotSpot:** Qualifying service required. Plan data allotment applies. Roaming and on-network data allotments differ; see your selected service for details. Use of connected devices subject to T-Mobile Terms and Conditions.

**Messaging/Data:** You will be charged for all messaging and data sent by or to you through the network, regardless of whether or not data is received. Character length/file size of messages/attachments may be limited. T-Mobile is not liable for content of messages/attachments or for any failures, delays or errors in any T-Mobile generated alerts or notifications. Your data session, plan, or service may be **slowed, suspended, terminated, or restricted** if you use your service in a way that interferes with or impacts our network or ability to provide quality service to other users, if you roam for a significant portion of your usage, or if you use a disproportionate amount of bandwidth during a billing cycle. You may not use your plan or device for prohibited uses.

**Downloads/Applications:** T-Mobile is not responsible for any third party content or Web site you may be able to access using your device. Additional charges may apply; not all downloads available on all devices. You obtain no rights in downloads; duration of use may be limited and downloads may be stored solely for use with your device. T-Mobile is not responsible for any download lost due to your error. T-Mobile is not responsible for Apps, including download, installation, use, transmission failure, interruption or delay, third party advertisements you may encounter while using an App, alterations any App may make to the functionality of your device, **including any changes that may affect your T-Mobile plan, service, or billing, or any content or website you may be able to access through an App.**

**Wi-Fi:** Device will not transition between Wi-Fi and the cellular network. Devices using wireless connections may be vulnerable to unauthorized attempts to access data and software stored on the device. Plan data allotment applies to use by connected devices sharing Wi-Fi. Use of connected devices subject to T-Mobile's Terms and Conditions.

Devices, accessories, and screen images are simulated. See brochures and **Terms and Conditions (including arbitration provision)** at T-Mobile.com, for rate plan information, charges for features and services, and restrictions and details, **including important limitations on availability and reliability of 9-1-1 emergency service when using Wi-Fi calling.**

## Notes



SAMSUNG TELECOMMUNICATIONS AMERICA

1301 E. Lookout Drive | Richardson, TX 75082

1.800.SAMSUNG

[www.samsung.com/mobile](http://www.samsung.com/mobile)

Use of some content or features may incur separate, additional charges and/or require qualifying service or access to Wi-Fi connection. **Samsung WatchON:** Compatible TV required. Approved Firmware Versions: This device will only operate with firmware versions that have been approved for use by T-Mobile and Samsung. If unauthorized firmware is placed on the device it will not function.

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